



The Connection at St Martin's Volunteer Skills Training

Where:

The Connection at St Martin's
12 Adelaide Street
London WC2N 4HW

When:

The first Saturday of the month from 1:30 to 4:30pm

Aim of the workshop:

To give participants an understanding of the concepts of working for a needs based homeless charity

Objectives

- By the end of the workshop the attendee will have gained some understanding of the factors facing homeless people
- Will acquire confidence in working with homeless or insecurely housed clients
- Will increase empathy with others undergoing difficulties
- Will have a greater awareness of the sector and what role they can play within it

Who should attend:

- Volunteers/employees of the Connection
- People who are volunteering in the homeless sector but have had no training,
- Anyone interested in finding out about the Connection's way of working with volunteers + homeless clients
- Anyone who holds responsibility for volunteers such as volunteer coordinators, managers etc.
- Anyone planning a career in homeless sector provision

What will be covered:

- Causes of homelessness in Central London clients – what are the main reasons clients become or remain homeless
- Anti-discriminatory practice – Equal opportunities means different things to different people – how do you react when faced with discrimination
- Understanding need/motivation – Maslow's theory – basic level human behaviour motivation
- Confidentiality – what does this mean in the homeless sector – role plays – when do you step outside of personal confidences – reporting abuse
- Boundaries – personal and professional
- Break – refreshments provided
- Guest Speaker – a current service user who is homeless will speak to participants about his/her experiences

- Assumptions – being aware of your own and when they are and are not appropriate, challenging assumptions
- Outsider – how does it feel to be on the outside
- Expectations and Support Needs – what do you need to feel safe when working in the homeless sector
- Closing/Feedback/Evaluation

Cost:

The Connection at St Martin's volunteer/employee	Free
Charity employees/volunteers	50.00
Others	75.00

**prices are inclusive of VAT - Registered number 945202734*

Booking Form

If you wish to attend please fill in the following and forward with payment to Volunteer Office The Connection at St Martin's, 12 Adelaide Street, London WC2N 4HW

Alternatively call the Volunteer Manager on 020 7925 7893 or email him at lance.kuhn@cstm.org.uk to discuss your requirements.

Name:

Address:

Telephone number:

Email:

Are you a volunteer or worker for a charity? If so which one?

Please provide registered charity number:

Please state date you wish to attend:

dates available in 2011 – July 2, Sept 3, Oct 1, Nov 5

What you need to know

All training starts promptly at 1:30pm and attendees need to arrive for the start of the training as we will not delay the start time for latecomers.

Hand outs will be provided but cannot be reprinted without prior permission.

Volunteer Skills Training runs the first Saturday of every month and the Connection at St Martin's reserves the right to cancel or change the dates of any training prior to the event. Advance notice will be given in the event of cancellation/change and an alternative date or refund will be provided.

If an attendee cannot attend please notify the Connection at the first opportunity and a new date will be set. If cancellations are within 48 hours of training date no refund will be offered.

I agree to above

Signature:

Date: